



May 7, 2018

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Mayor Deborah Robertson  
Rialto City Hall  
150 S. Palm Avenue  
Rialto, CA 92376

Interim Chief Mark Kling  
Rialto Police Department  
128 N. Willow Avenue  
Rialto, CA 92376

Dear Mayor Robertson and Interim Police Chief Kling:

We are a Senior Advisor to Airbnb and Head of National Partnerships, respectively, and are writing to express our concern regarding a recent incident outside a home in Rialto. As you know, several Airbnb guests were detained after a neighbor who we believe is not a part of the Airbnb community wrongly accused them of robbing a home. While Airbnb and our host and guests had no part in contacting law enforcement or the police response, we believe it is important to address this matter.

We are deeply disturbed by the public reports suggesting that the police department's response was dictated by the guests' race. As African-American women who have seen the inequitable treatment of people of color, we know that these kinds of incidents are often rooted in implicit and explicit bias. They are hurtful, discriminatory, traumatic and must end.

We also deeply believe that all people of goodwill have an opportunity to work together to root out bias and ensure these kinds of incidents do not happen again. To that end, we write today to request the opportunity to meet with you and your colleagues to discuss Airbnb and the work the private and public sector can do together to fight discrimination.

As two women who have a background in social justice issues and who are intensely engaged in Airbnb's anti-discrimination work, we know that matters regarding discrimination and inclusion cannot be addressed only on a case-by-case basis. The private sector and leaders like you all have an important role to play to make sure that these kinds of events do not happen again.

We look forward to the chance to meet with you and discuss how we may work together to make all communities fair and safe for residents and travelers alike.

Sincerely,

A handwritten signature in black ink that reads "Laura W. Murphy".

Laura W. Murphy  
Senior Advisor, Airbnb

A handwritten signature in black ink that reads "Janaye Ingram".

Janaye Ingram  
Head of National Partnerships, Airbnb